

# How do I install the Jabber Guest Client using Chrome on a PC

The first time you join a Jabber Guest meeting from the Chrome Browser, you'll need to install the Jabber Guest client. These are the steps required for the install.

1. Click on the meeting link in your e-mail or web-browser to join the meeting.

*Contact Me via Jabber Guest*

2. After the Chrome browser opens, click **Download Jabber Guest Extension for Chrome**

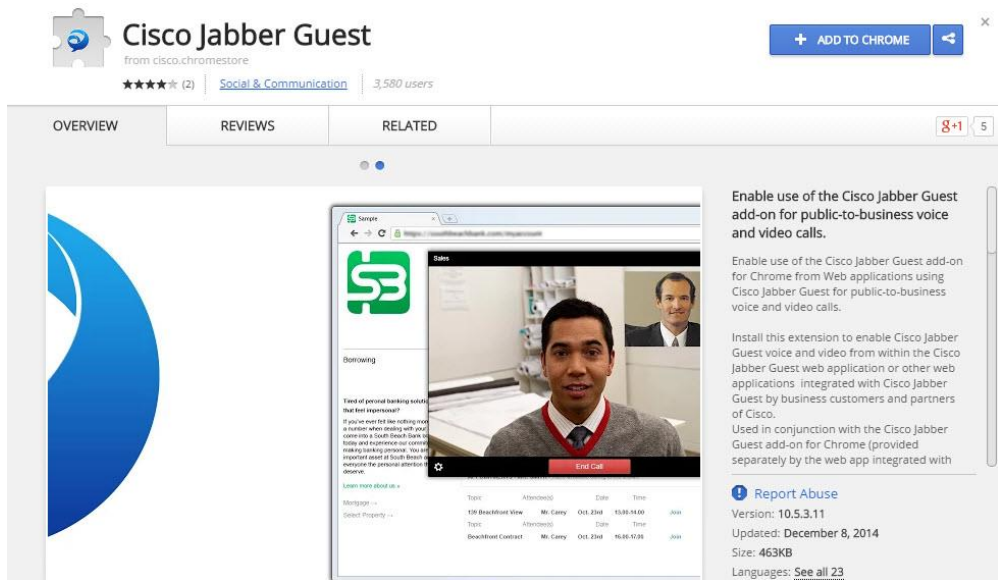


Additional software is required for voice and video calls:

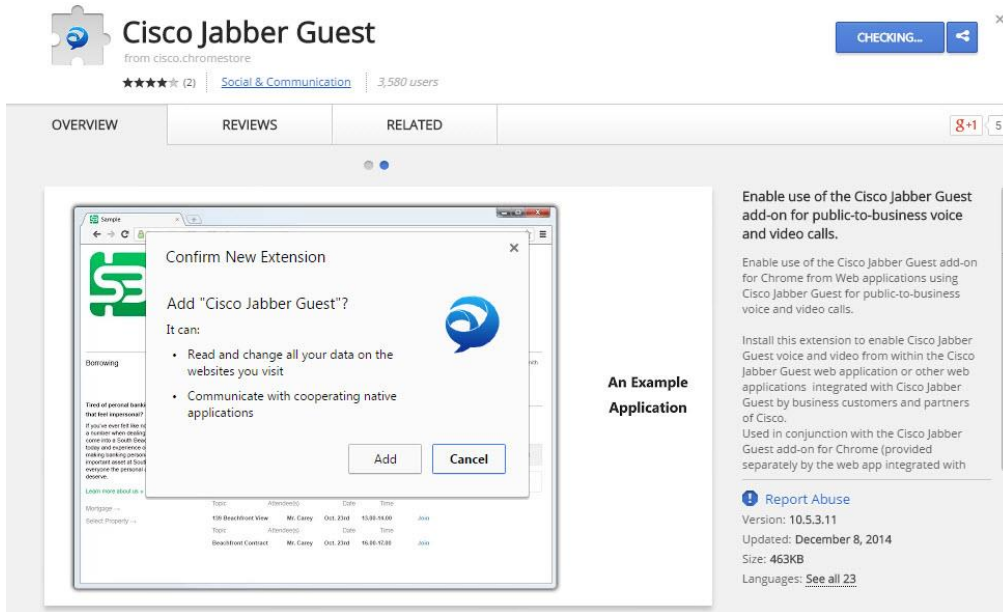


By clicking Download, you agree to the [End User License Agreement](#).

3. After Cisco Jabber Guest Extension window opens, click **Add to Chrome**



4. Chrome will ask you to confirm the addition. Click **Add**

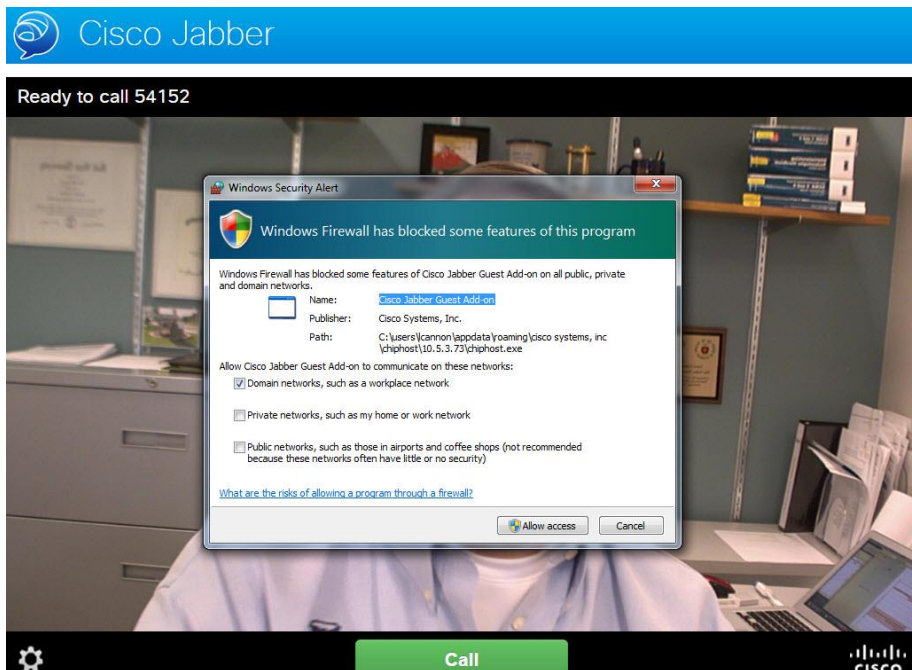


The screenshot shows the Chrome Web Store page for the "Cisco Jabber Guest" extension. The extension is listed with a 2-star rating and 3,580 users. The "OVERVIEW" tab is selected. A "Confirm New Extension" dialog box is overlaid on the page, asking to add the extension. The dialog lists permissions: "Read and change all your data on the websites you visit" and "Communicate with cooperating native applications". To the right of the dialog, the text "An Example Application" is visible. Below the dialog, there is a table with columns for "Topic", "Attendee(s)", "Date", and "Time". The table contains two rows of data:

Topic	Attendee(s)	Date	Time
100 Beachfront View	Ms. Carey	Oct. 23rd	10:00-10:00
Beachfront Contract	Ms. Carey	Oct. 23rd	10:00-10:00

Below the table, there is a "Report Abuse" link and version information: "Version: 10.5.3.11", "Updated: December 8, 2014", "Size: 463KB", and "Languages: See all 23".

5. Allow access via the firewall for this program.



The screenshot shows a Windows Security Alert dialog box titled "Windows Firewall has blocked some features of this program". The dialog is overlaid on a video call interface. The video call interface has a blue header with the "Cisco Jabber" logo and the text "Ready to call 54152". At the bottom of the video call interface, there is a green "Call" button. The Windows Security Alert dialog box contains the following information:

- Name: Cisco Jabber Guest Add-on
- Publisher: Cisco Systems, Inc.
- Path: C:\users\lcannon\appdata\roaming\cisco systems, inc\chiphost\10.5.3.73\chiphost.exe

Below this information, there are three checkboxes for network types:

- Domain networks, such as a workplace network
- Private networks, such as my home or work network
- Public networks, such as those in airports and coffee shops (not recommended because these networks often have little or no security)

At the bottom of the dialog box, there is a link "What are the risks of allowing a program through a firewall?" and two buttons: "Allow access" and "Cancel".

6. Now click the **Call** button to start the call